

KARTING MARSHAL

General Summary:

Responsible for supporting the effective day to day running of the circuit. Duties will include a variety of tasks such as guiding and assisting customers, track safety and general cleaning.

Job Description

Essential duties and responsibilities:

- Amaze our customers
- Work within a team to deliver a safe and fun experience for the customer
- Assist with opening and closing of circuit and facilities
- Ensure that the organisation's systems and procedures are adhered to
- Conduct scheduled maintenance checks reporting any defects to the duty manager or mechanic, together with any remedial action taken
- Ensure that customers use the facilities in accordance with the Health and Safety Codes of Practice and Corporate Regulations
- Deliver all events and bookings to a consistently high standard of safety and enjoyment

Person Specification

The attitude, skills and knowledge we are looking for:

Key Skills

- 1.1 Demonstrates rapport with customers & colleagues
- 1.2 Demonstrates a commitment to continual improvement of service to customers

Core Skills

Understands and can demonstrate the Absolutely values of:

- 2.1 Solid – We are the business
- 2.2 Positive – Believe we can achieve anything
- 2.3 Empowered – The courage to use our own initiative
- 2.4 Achieve – We go beyond expectation
- 2.5 Rewarding – We make every day more enjoyable
- 2.6 Can work as part of a team

Personal Effectiveness

- 3.1 Able to work on own initiative
- 3.2 Self motivated and leads by example
- 3.3 Ability to work under pressure
- 3.4 Excellent communicator

Work Skills

- 4.1 Organised methodical approach
- 4.2 Experience of working in a front line service
- 4.3 Actively promote and market the facilities

Qualifications

- 5.1 Maths and English GCSE or equivalent
- 5.2 Physically able as manual handling is a requirement of the job

Availability

- 6.1 Evening, weekend and school holiday availability is essential



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