

TERMS AND CONDITIONS | ABSOLUTELY KARTING SOCIAL MEMBERSHIP

All members are responsible for complying with the following Terms & Conditions. These are in place to ensure the enjoyment, fairness, and safety of all Absolutely Karting members, guests, and staff.

By purchasing or using an Absolutely Karting social membership, you agree to the terms set out below.

1. Participation & Safety Waiver

Motorsport activities involve inherent risk.

By participating in karting activities at Absolutely Karting, you confirm that:

- You have watched and understood the required safety briefing.
- You will follow all track rules and staff instructions at all times.
- You are physically and mentally fit to participate.
- You are not under the influence of alcohol, drugs, or any substance that could impair your ability to drive safely.
- You will not participate against medical advice.

If you feel unwell, injured, or unable to drive safely at any time, you must immediately notify a member of staff and stop participating.

You acknowledge the risks associated with motorsport and agree that sessions may be delayed, shortened or cancelled in the interest of safety without refund.

2. Safety Briefing

All members must complete the official safety briefing before participating.

The briefing must be repeated:

At least once every **12 months**

- Earlier if the safety briefing is updated

Members are responsible for ensuring their briefing is valid before participating.

3. Medical Responsibility

Members must inform Absolutely Karting of any medical condition or change in circumstances that may affect their ability to safely participate.

4. Membership Sessions

Membership includes **up to three karting sessions per week**, subject to availability.

Sessions:

- Must be booked online using a membership code
- Are subject to track capacity and availability

If sessions are fully booked, Absolutely Leisure is not liable to provide refunds, credits or alternative sessions. Limited availability has been factored into the membership price.

5. Check-In Requirements

All members must check in at reception before **every session**.

Members who enter the pit lane without checking in may be **suspended for up to one month** at management discretion.

A valid driver waiver must also be on record.

6. Fair Usage Policy

To ensure fair access for all members and customers, usage may not exceed:

- **3 sessions of karting per week**

Absolutely Leisure reserves the right to amend fair usage limits where necessary.

7. Identification

Members must present **valid photographic ID** when requested at reception.

8. Facility Availability

Track availability may occasionally be limited due to:

- Private bookings
- Events
- Maintenance
- Operational requirements

Opening hours and session availability may change at management discretion. These factors have been considered within the membership pricing and do not entitle members to refunds.

9. Kart Availability

Absolutely Karting aims to keep all karts and facilities available during opening hours. However, technical issues or operational circumstances may occasionally affect availability or session scheduling.

As karts are heavily used by beginner drivers, performance differences between karts may occur. This has been factored into the membership price.

10. Membership Payments

Membership is paid via **monthly Direct Debit** through a third-party provider, **Debit Finance Collections (DFC)**.

Members must provide **one month's notice** to cancel their membership.

If a membership includes a **12-month minimum contract**, cancellation is not permitted until the minimum term is completed unless the remaining balance is paid in full.

Membership continues on a **rolling monthly basis** after the initial contract period unless cancelled.

11. Membership Freeze

Membership payments may be frozen if a member is unable to use the facilities for **at least one month**, subject to:

- Written notice at least **14 days before the next payment**
- Supporting evidence where required

Freeze limits:

- Maximum **6 months per year**
- Cannot be backdated

12. Cancellation

After completing any minimum contract period, members may cancel their membership by providing **one month's written notice** to:

info@debitfinance.co.uk

Members are responsible for ensuring Direct Debit payments stop after cancellation confirmation.

Payments already taken are non-refundable.

Upfront memberships paid in full are **non-refundable and cannot be frozen**.

13. Age Requirements

The minimum age for membership is **14 years**.

Members aged **14–17** require consent from a responsible adult aged 18 or over for Direct Debit agreements.

14. Suspension or Termination

Absolutely Leisure reserves the right to **suspend or terminate membership** for:

- Breach of safety rules
- Dangerous or disruptive behaviour
- Misuse of membership
- Any other conduct deemed inappropriate by management

Membership fees will continue during periods of suspension.

15. Site Rules

Members must follow all site rules and staff instructions to ensure the safe operation of the facility.

Food or drink may not be brought into the venue, except drinking water or with management permission.

Members must ensure their personal details, medical information and payment details remain accurate and up to date.

Absolutely Leisure reserves the right to amend these Terms & Conditions at any time.

16. Cooling-Off Period

Members have a **14-day cooling-off period** from the date of joining.

Cancellation must be made in writing within this period.

Payments already taken are **non-refundable**, but future payments will be cancelled.

17. Social Membership Notice

Absolutely Karting membership is a **social leisure membership**, not a competitive racing programme.

Our facilities support leisure activities and initiatives for children and young people with additional needs and their families across multiple UK locations.

We aim to keep our karts and track in the best possible condition. However, as our karts are frequently used by beginner drivers in high volumes, performance between karts may vary. This is reflected in the membership pricing.

Members are welcome to report any concerns or queries to the management team by emailing sales@absolutely-together.org

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Absolutely Leisure is a Registered Charity – No. 1131013

