

JOB DESCRIPTION | TRACK MARSHAL

Job Title- Marshal	Primary Location*-
Who I report to- Head Marshal / Duty Manager	Who reports to me- N/A
PDS Level- 2	

*Absolutely Together promotes the opportunity to work across sites to support your development and help you gain experience so you may be asked to work at other facilities from time to time

Job Summary

As a Kart Track Marshal, your role is vital in supporting our charity programmes both directly and behind the scenes. On the front line, you'll be hands-on during sessions with young people from our partner charities, helping to deliver safe, exciting, and confidence-building experiences they'll never forget. Behind the scenes, your professionalism and energy during corporate bookings, parties, and public events help drive the revenue that funds our charitable work. By ensuring smooth operations and unforgettable experiences for all guests, you contribute directly to our fundraising success and reputation. Whether you're leading a charity group on the track or helping deliver a premium corporate event, your work plays a key part in keeping our facility thriving and our programmes reaching those who need them most.

How I put Smiles on Faces-

This role puts smiles on the faces of kids, young people, and families by creating unforgettable moments filled with excitement, laughter, and connection. As a Kart Track Marshal, you help turn an ordinary day into something extraordinary—whether it's a young person experiencing the thrill of driving for the first time, a nervous child gaining confidence lap by lap, or a family enjoying quality time together in a fun and safe environment. Your energy, encouragement, and care help build trust and joy, making every visit a positive, empowering experience. By being a friendly face and ensuring everything runs smoothly, you help create the kind of memories that last a lifetime—and that's something truly special.

Principle Responsibilities:

- Assist in the overall operation of facilities, ensuring that equipment and hired areas are available on time, and that facilities are not misused. Operating specialist equipment when required
- Able to undertake basic mechanical duties
- Amaze our customers

- Work within a team to deliver a safe and fun experience
- Assist with opening and closing of facilities
- Ensure that the organisation's systems and procedures are adhered to
- Ensure that the cleaning of buildings and exterior grounds is carried out regularly so that it is clean, tidy and clear of all litter
- Conduct scheduled maintenance checks reporting any defects to manager on duty, together with any remedial action taken
- Ensure that customers use the facilities in accordance with the Health and Safety Codes of Practice and Corporate Regulations
- Deliver all activities and bookings to a consistently high standard

Additional Responsibilities

- Actively marketing and cross selling the product packages associated with the service and programme of activities

Development Opportunities

This role offers exciting opportunities for growth and development within our team. With the right attitude and performance, you could progress to senior roles such as Head Marshal, Supervisor, or even Duty Manager. You'll also enjoy great perks, including paid entry to our fundraising events, staff discounts, and free activities for you and your friends or family. Plus, we'll support your development with ongoing training and the chance to gain industry-recognised qualifications—so you're not just racing karts, you're racing towards a rewarding career!